



Access Control *Solutions*

WIRELESS



WAN



LAN



MODEM



USB



## *Software Registration and the DoorKing IM Server™*

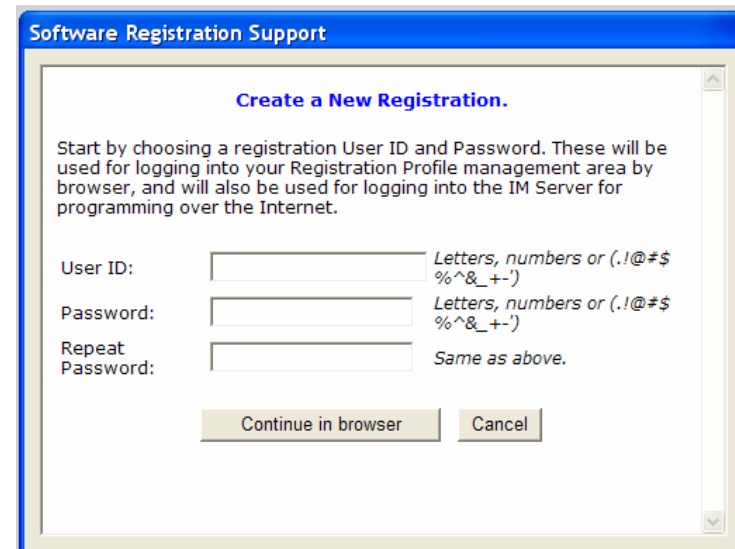
Internet Modem (IM) Server Program Summary

DoorKing, Inc.®  
info@doorking.com  
www.doorking.com

# Advantage - DoorKing®

## Software Registration

- When installing the DoorKing Remote Account Manager Software (v6.3.c), you will be asked to “Register” the software
- Registration is a simple process that will only take a few minutes. By registering the software, you will be able to receive important notices on software updates and new features as they become available.
- This is also require if you plan on using the DoorKing IM Server to program your entry systems.



The screenshot shows a dialog box titled "Software Registration Support" with a sub-header "Create a New Registration." The text inside reads: "Start by choosing a registration User ID and Password. These will be used for logging into your Registration Profile management area by browser, and will also be used for logging into the IM Server for programming over the Internet." Below this text are three input fields: "User ID:" with a text box and a hint "Letters, numbers or (.!@# \$%^&\_+~)"; "Password:" with a text box and a hint "Letters, numbers or (.!@# \$%^&\_+~)"; and "Repeat Password:" with a text box and a hint "Same as above." At the bottom of the dialog are two buttons: "Continue in browser" and "Cancel".

# Advantage - DoorKing®

## Software Registration

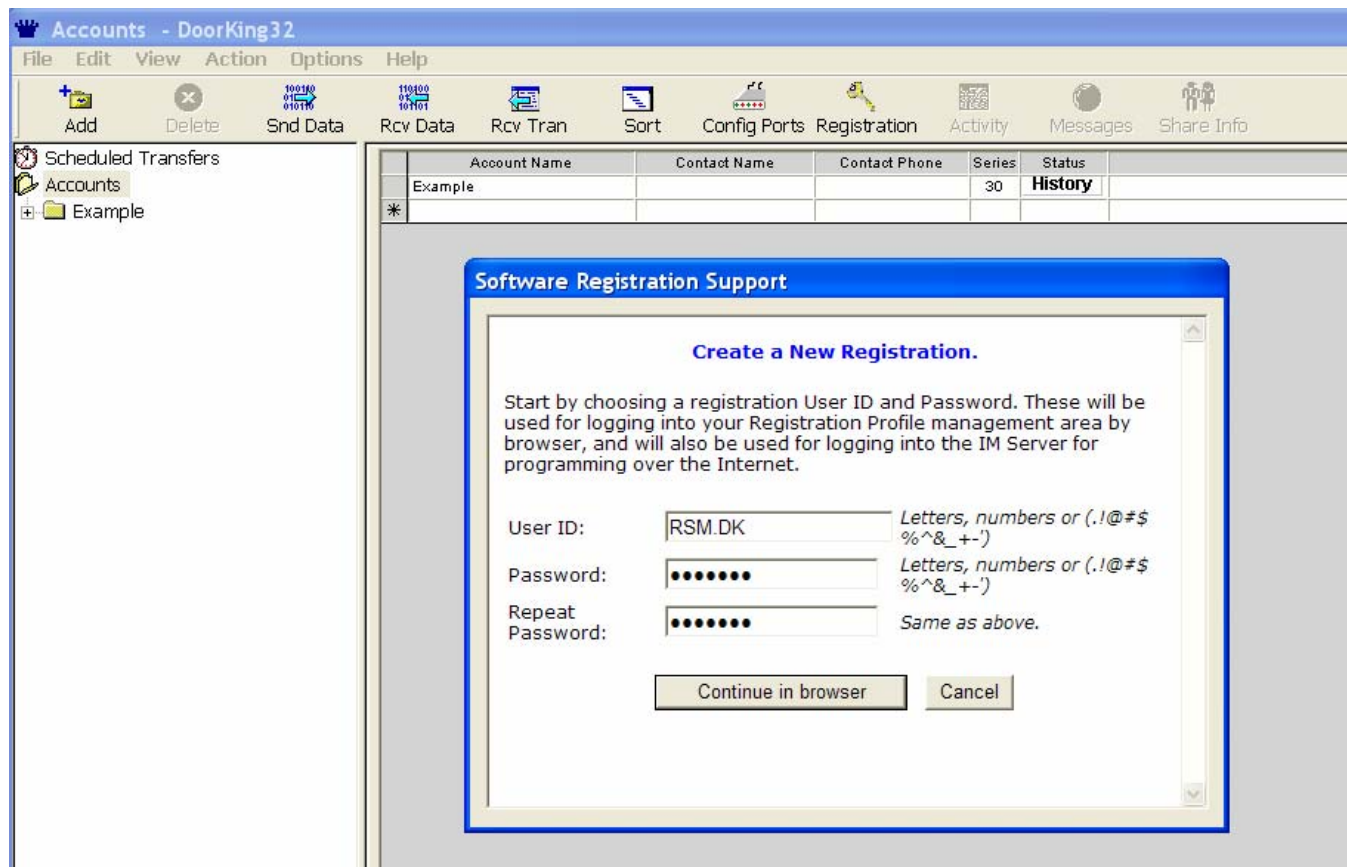
- If you choose not to register the software at the time of installation, you will have the option of registering the next time you open the DoorKing software.
- If you do not have an internet connection, you may register at a different PC and receive a “Registration Code” which can be placed into the software on your PC to eliminate this reminder.



The screenshot shows a dialog box titled "Software Registration Support" with a blue header. Inside, there is a section titled "Create a New Registration." followed by instructions: "Start by choosing a registration User ID and Password. These will be used for logging into your Registration Profile management area by browser, and will also be used for logging into the IM Server for programming over the Internet." Below this are three input fields: "User ID:" with a text box and a hint "Letters, numbers or (.!@#\$%^&\_+~)"; "Password:" with a text box and the same hint; and "Repeat Password:" with a text box and the hint "Same as above." At the bottom are two buttons: "Continue in browser" and "Cancel".

# IM Server: User Registration

- When you open the Programming Software, a registration screen will appear. Select a User ID and Password, then click “continue”. Note, the User ID and Password are both case sensitive.



# IM Server: User Registration

- This will take you to the Profile Page. Complete this information and click on the “Register” button. Live Chat is available for assistance.

IM Modem Server Signup x

← → ↻ 🏠 <https://dksdb.dksoftware.com/NewUserSignup.aspx?p=UINNLKRL3JtaWxsZXI>

**DKS**  
DOOR KING™

## DKS Software Registration

**Please Enter Your Contact Information**

Items marked with \* are required.

Register your DKS Account Manager software to receive update notifications and other benefits, and to enable Internet programming via the IM Server.

This is step 1 of 2:

1. **Registration.**
2. Internet programming setup (optional).

If you have already registered, [log in here](#).

**Live Chat Available**  
  
[live chat mac](#)

**First Name:** \* Ron **Organization:** DKS

**Middle:**  **Address 1:** \* 120 Glasgow Ave

**Last Name:** \* Miller **Address 2:**

**Email Address:** \* dks@doorking.com **City:** \* Inglewood

**Repeat Email Address:** \* dks@doorking.com **State:** \* CA

**Choose a User ID:** \* RSM.DK **Zip Code:** \* 90301  
At least 4 characters.

**Choose a Password:** \* ..... **Work Phone:** \* 310-645-0023  
At least 6 characters.

**Repeat Password:** \* ..... **Fax:**   
Same as above.

View our [Privacy Policy](#) (in a new window).

# IM Server: User Registration

- Select the method of programming you wish to use when sending data from your PC to the Entry System. If you select the IM Server option, you will also need to agree to the terms and conditions.



## DKS Software Registration

Logged in as:  
**Ron Miller**  
[ RSM.DK ]

Decide whether you'll be using Internet Programming.

This ends step 1 of 2:

1. Registration.
2. Internet programming setup (optional).



**Live Chat Available**

[Start](#) →

[live chat mac](#)

Please select one of the following three options (you can change this selection later by logging into your Profile page).

**I want to program my entry systems using an Internet Connection at my PC.**  
Choosing this option will set up a subscription to the DoorKing Internet-to-Modem Server (IM Server). This is the easiest and most effective way to connect from your programming PC to your Entry Systems. Most people select this option.  
There is no obligation and you can use the IM Server free for a [30 day trial](#) (1 free trial per system phone number).

**Data Entry Only. I will not be activating any entry system subscriptions. I will only be connecting to systems that already have subscriptions to the IM Server.**  
Choose this option if you will be programming Entry Systems that have a subscription being paid by another User account. You will be able to connect with any system that has been activated by another party. You will periodically receive program and product update information. There is no cost for this "Data Entry Only" registration.

**I will not be using an Internet Connection at my PC when programming my entry systems.**  
Choose this option if you will be providing a Dial Up Modem and Telephone Line at your programming PC, or if you will be using a direct connection between your PC and Entry Systems, or if you are using a Network Adaptor to connect your Entry System to a LAN or WAN. There is no cost for this registration. You will periodically receive program and product update information.

**I have read and agree to all the [terms and conditions](#) of this service.**

# IM Server: User Registration

- ...Program using and Internet Connection: This will continue to the set up for the IM Server subscription.

## DKS Software Registration

Please select one of the following three options (you can change this selection later by logging into your Profile page).

**I want to program my entry systems using an Internet Connection at my PC.**

Choosing this option will set up a subscription to the DoorKing Internet-to-Modem Server (IM Server). This is the easiest and most effective way to connect from your programming PC to your Entry Systems. Most people select this option.

There is no obligation and you can use the IM Server free for a [30 day trial](#) (1 free trial per system phone number).

# IM Server: User Registration

- ... **Data Entry Only:** This will set up a registration for people who will be programming entry systems that have an IM Server Subscription being paid for by another party.

on.

ogramming setup

Live Chat

**Data Entry Only. I will not be activating any entry system subscriptions. I will only be connecting to systems that already have subscriptions to the IM Server.**

Choose this option if you will be programming Entry Systems that have a subscription being paid by another User account. You will be able to connect with any system that has been activated by another party. You will periodically receive program and product update information. There is no cost for this "Data Entry Only" registration.



# IM Server: User Registration

- ... **Not Using Internet Connection:** This will register the software for people who are using another method of connecting between the Programming PC and the Entry System. This includes:
  - ✓ Modem to Modem
  - ✓ RS-232 or other direct wired connections
  - ✓ Wireless Connections
  - ✓ LAN & WAN connections

**Live Chat Available**

Start →

**I will not be using an Internet Connection at my PC when programming my entry systems.**

Choose this option if you will be providing a Dial Up Modem and Telephone Line at your programming PC, or if you will be using a direct connection between your PC and Entry Systems, or if you are using a Network Adaptor to connect your Entry System to a LAN or WAN. There is no cost for this registration. You will periodically receive program and product update information.

Done

# IM Server: User Registration

- Internet programming through the IM Server is the simple, effective and most popular method of connecting for programming your systems.



## DKS Software Registration

Logged in as:  
[Ron Miller](#)  
[ RSM.DK ]

Decide whether you'll be using Internet Programming.

This ends step 1 of 2:

1. Registration.
2. Internet programming setup (optional).



**Live Chat Available**

[Start](#) →

[live chat mac](#)

Please select one of the following three options (you can change this selection later by logging into your Profile page).

**I want to program my entry systems using an Internet Connection at my PC.**  
Choosing this option will set up a subscription to the DoorKing Internet-to-Modem Server (IM Server). This is the easiest and most effective way to connect from your programming PC to your Entry Systems. Most people select this option.

There is no obligation and you can use the IM Server free for a [30 day trial](#) (1 free trial per system phone number).

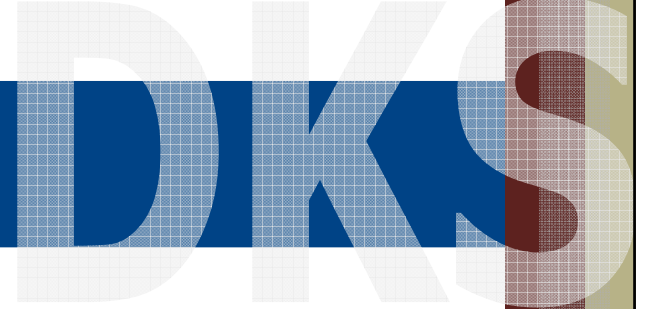
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Choose this option if you will be programming Entry Systems that have a subscription being paid by another User account. You will be able to connect with any system that has been activated by another party. You will periodically receive program and product update information. There is no cost for this "Data Entry Only" registration.

**I will not be using an Internet Connection at my PC when programming my entry systems.**  
Choose this option if you will be providing a Dial Up Modem and Telephone Line at your programming PC, or if you will be using a direct connection between your PC and Entry Systems, or if you are using a Network Adaptor to connect your Entry System to a LAN or WAN. There is no cost for this registration. You will periodically receive program and product update information.

I have read and agree to all the [terms and conditions](#) of this service.

[Continue >>](#)

# Advantage - DoorKing®



## What is the DoorKing IM Server™

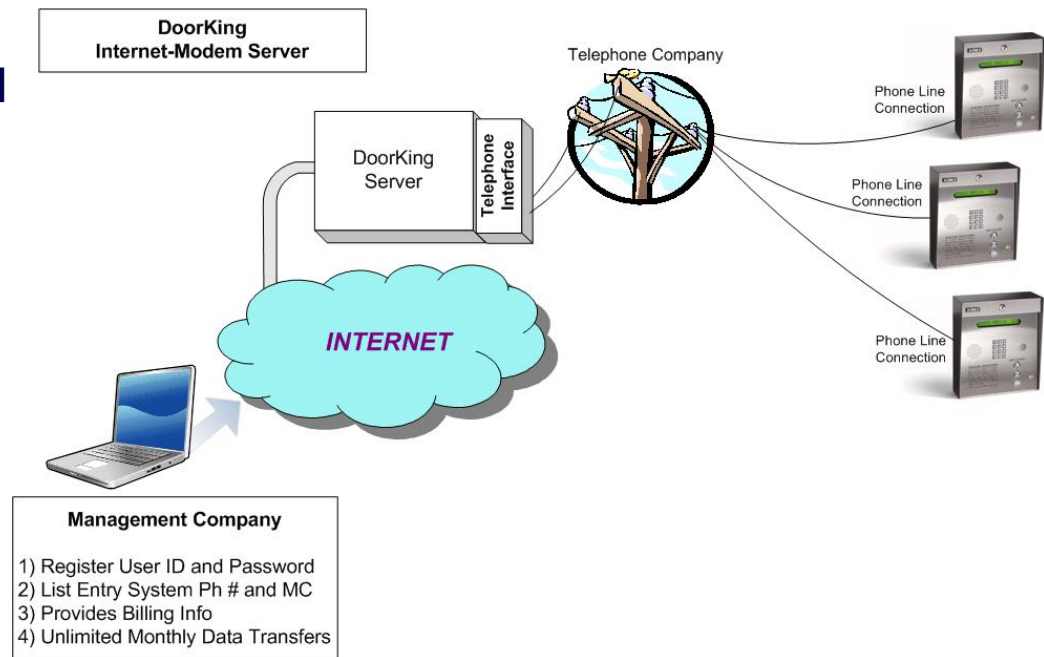
- **The DoorKing IM Server is a subscription based website that will simplify programming connections between your PC and your Entry Systems**
- **Subscribing to the IM Server site combines the best of both worlds:**
  - ✓ An Internet connection at the PC is the easiest and most cost effect method for data transfer at the PC.
  - ✓ A Modem connection at the Entry System is the easiest and most cost effect method for data transfer at the Entry System.
- **The DoorKing IM Server links your computers Internet connection to the Modem inside the entry system**
- **This offers a simple, reliable and easy to use method to Send and Receive data from your systems**



# Advantage - DoorKing®

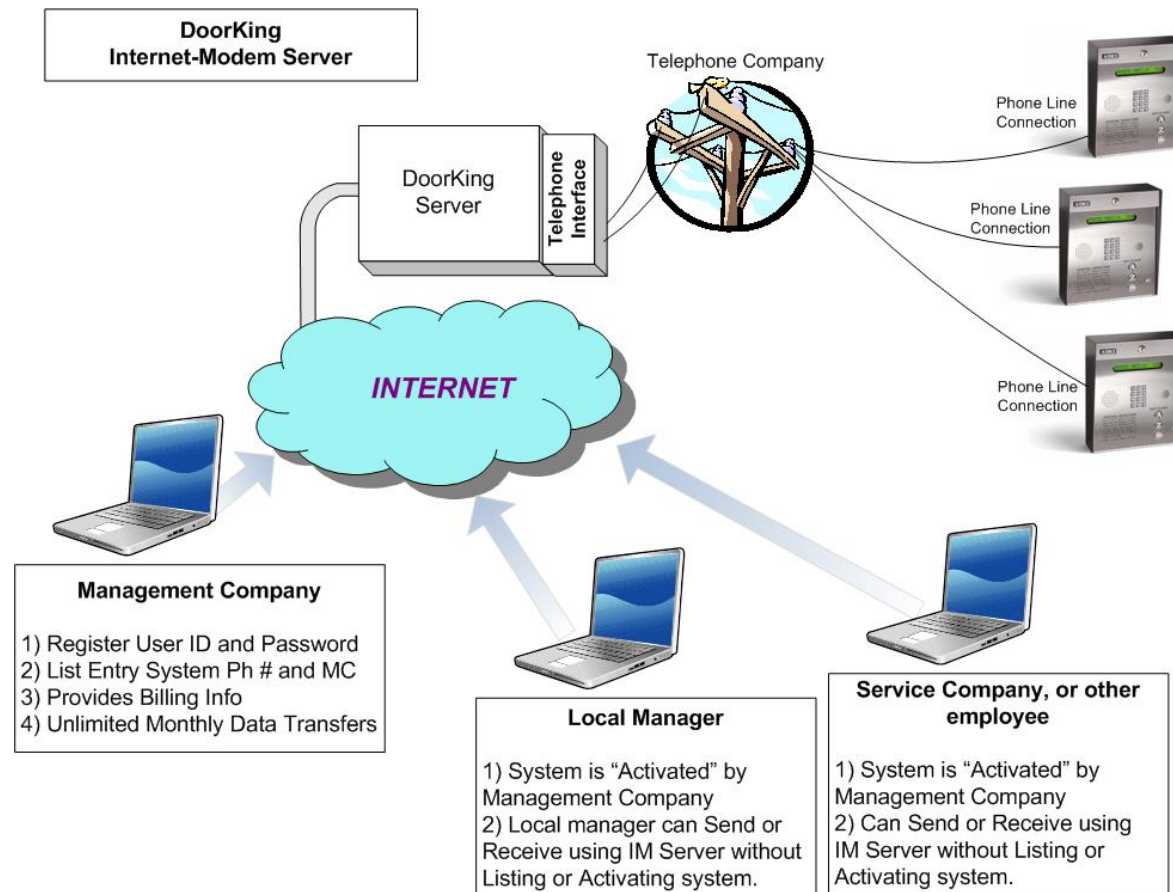
## DKS Internet Modem Server™

1. PC sends the Database to the DK IM Server
2. The IM Server converts the database to a Modem package.
3. The IM Server dials the entry system and sends the database via modem to the Entry System.
4. PC can send data to multiple systems in one programming step.

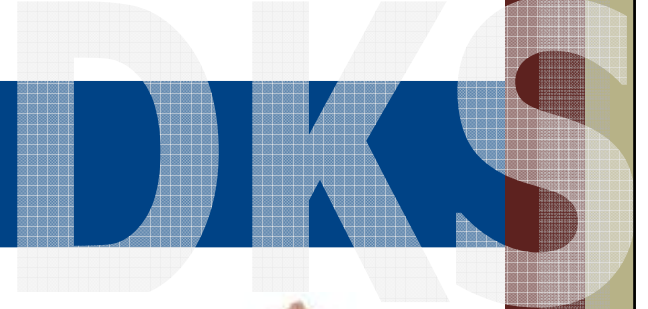


# Advantage - DoorKing®

- Each system only needs to be activated one time, by one person. Once activated, other staff members or offices can connect through the IM Server



# DoorKing Has A Better Way!



## DKS Internet Modem Server™

- ✓ **No Modem Needed at the PC**
- ✓ **No Modem Software**
- ✓ **No Modem Setup Strings**
- ✓ **No Distance Limitations**
- ✓ **No Trenching to Run Wires**
- ✓ **No New Hardware to Install**
- ✓ **No Site Visit Required**
- ✓ **No hardware power requirements**
- ✓ **No Internet connection needed at Entry System**
- ✓ **Connect to Unlimited Systems**



# IM Server: User Registration

- If you select the Internet Programming option, you will need to list each entry system that you wish to program through the IM Server. You will need to “System Phone Number” and “Master Code”

**DOOR KING™**

Logged in as:  
**Ron Miller**  
[RSM,DK]

Please list all of the entry systems that you wish to access through the IM Server.

This is step 2 of 3:

- Enter registration details.
- List your entry systems.**
- Checkout and Activate.

**Live Chat Available**  
Start →  
[live chat mac](#)

Enter each entry system's phone number and master code, then press Add.

Phone Number to Add:  
[Where do I find this?](#)  
13106411314

Master Code:  
[Where do I find this?](#)  
9877

Account Name (optional):  
[Where do I find this?](#)  
Glenwood main gate

Est. Resident Count:  
[Where do I find this?](#)  
Optional... [v]

Add

Estimated Monthly Cost: \$0.00

When done, proceed to...  
Checkout >>

Entry Systems that you have listed will be activated following checkout. You will still have a chance to review and modify this list before completing checkout, and again later by logging in.

**Entry Systems to Activate for the IM Server**

Your Entry Systems List

Name	PhoneNumber	MC	Est	Actual
------	-------------	----	-----	--------

To remove an entry system from the list, click it then press Remove.

Phone Number To Remove:  
Master Code:  
Account Name:  
Remove

**Subscription Rates**  
Effective Jan. 1, 2012.

Tenants	Monthly	Annual
Up to 100	\$1.95	\$23.40
101 - 250	\$3.95	\$47.40
251 - 500	\$5.95	\$71.40
501 up	\$8.95	\$107.40

*1st month is free!*

# IM Server: User Registration

- If you have more than 1 entry system, each system will need to be listed.

**DOOR KING™**

## Entry Systems to Activate for the IM Server

Logged in as:  
**Ron Miller**  
[ RSM,DK ]

Please list all of the entry systems that you wish to access through the IM Server.

This is step 2 of 3:

1. Enter registration details.
2. **List your entry systems.**
3. Checkout and Activate.

**Live Chat Available**  
Start →  
live chat mac

Enter each entry system's phone number and master code, then press Add.

Phone Number to Add:  
  
[Where do I find this?](#)

Master Code:  
  
[Where do I find this?](#)

Account Name (optional):  
  
[Where do I find this?](#)

Est. Resident Count:  
 Optional...  
[Where do I find this?](#)

Estimated Monthly Cost: **\$0.00**

When done, proceed to...

Entry Systems that you have listed will be activated following checkout. You will still have a chance to review and modify this list before completing checkout, and again later by logging in.

**Your Entry Systems**

Name	PhoneNumber	MC	Est	Actual
Glenwood main gate	310 641 1314	9877	100	

To remove an entry system from the list, click it then press Remove.

Phone Number To Remove:

Master Code:

Account Name:

**Subscription Rates**  
*Effective Jan. 1, 2012.*

Tenants	Monthly	Annual
Up to 100	\$1.95	\$23.40
101 - 250	\$3.95	\$47.40
251 - 500	\$5.95	\$71.40
501 up	\$8.95	\$107.40

*1st month is free!*

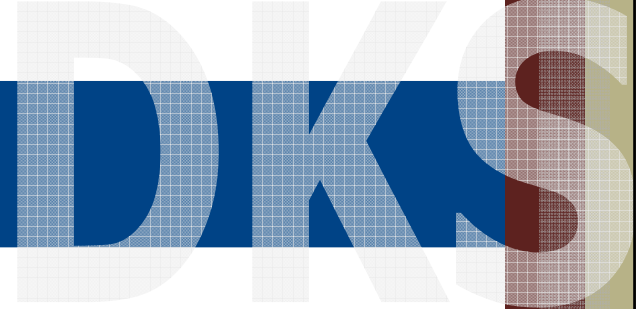
**You can estimate resident count. Billing is based upon actual resident count**

**Click "Add" to list the system.**

**You can list additional systems, or click "Checkout" to proceed**



# IM Server: User Registration



- Billing cycle options are Monthly or Annual.
- Automated payment by Credit Card or E-check is standard. Manual payment is an option for Annual (\$15 processing fee applies)

**IM Server Checkout and Activation**

Logged in as:  
**Ron Miller**  
[RSM,DK]

This is step 3 of 3:

1. Enter registration details.
2. [List your entry systems.](#)
3. **Checkout and Activate.**

**Live Chat Available**  
Start →

live chat mac

**DoorKing Inc.**  
120 S. Glasgow Avenue  
Inglewood, CA 90301  
phone: 800-826-7493  
local: 310-645-0023  
email: [info@doorking.com](mailto:info@doorking.com)

**Your Activation Summary**

You have listed 1 entry system for use with the IM Server.

Based on your estimated or actual resident count, your annual cost will be:

**\$23.40**

Note that this is only an estimate, your actual charges for each entry system will be based on the actual number of residents served by that system.

**Your Entry Systems**

Name	PhoneNumber	MC	Est	Actual
Glenwood main gate	310 641 1314	9877	100	87

**Select Billing Cycle and Payment Method**

Billing Cycle

Annual Billing  
 Monthly Billing

Payment Method

Credit Card or eCheck via secure server.  
 Paper Check (adds a \$15 processing fee).

Please choose one of these checkout options:

**Checkout and Activate with billing information (credit card or eCheck).**

Or:

**Checkout and Activate, but without billing information at this time.**

If necessary, you can go back and [change your entry systems list](#) now. You'll also be

**Complete the set up for your subscription**

**OR... Activate now and complete billing information at a later date**

# IM Server: Listing & Activation

- **Credit Card or E-Check is handled by a 3<sup>rd</sup> party provider.**  
(DoorKing does not have access to nor keep copies of this billing information).

The screenshot displays the 'DKS Modem Server User Registration' interface. The main page is titled 'Edit Your Contact Information Below' and contains several input fields for user details. A modal window titled 'Add a New Payment Method' is overlaid on the right side, with a red circle highlighting the 'Credit Card' radio button. The 'Billing Information' section of the modal includes fields for name, company, address, city, state, zip, country, phone, and fax. The background page shows the user is logged in as 'Ron Miller' and has 3 activated entry systems. A 'Log out.' link is visible at the bottom left. A red message at the bottom of the page states 'Registration Status is OK.'.

**DKS**  
DOOR KING

**DKS Modem Server User Registration**

Logged in as:  
Ron Miller  
[ rmliller ]

Here you can edit your DKS Modem Server registration details, or change your password.

You have activated 3 entry systems.

Manage Entry Systems

You currently have no billing info on file.

Enter Billing Info

Log out.

**Edit Your Contact Information Below**

Items marked with \* are required.

First Name: \* Ron  
Middle:   
Last Name: \* Miller  
Email Address: \* rmliller@dk  
Work Phone: \* 31064500

Choose a New Password:   
At least 6 characters.  
Repeat New Password:   
Same as before.

**Add a New Payment Method**

Credit Card  Bank Account (USA only)

Card Number:  \*  
Expiration Date:  \* (mm/yy)  
Card Code:  [What's this?](#)

**Billing Information**

First Name:   
Last Name:   
Company:   
Address:   
City:   
State:  Zip:   
Country:   
Phone:   
Fax:

Save Cancel

Registration Status is OK.

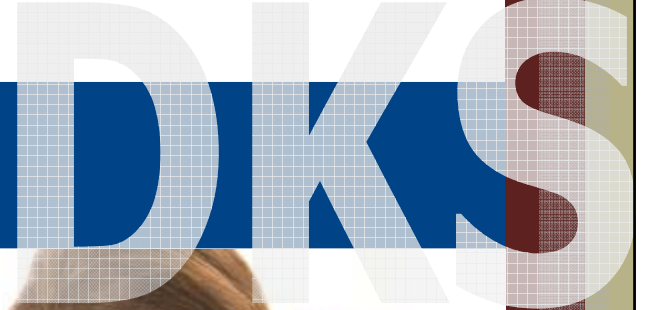
# IM Server

- **Consumer Data Privacy Policy (CDPP)**

DKS does not handle or store any credit card or bank information. This information is sent directly to Authorize.net, which is one of the largest credit card and e-check processing gateways in the country. DK customer service and tech support personnel do not have access to, and cannot see, any credit card, bank or other sensitive information.

- **Our CDPP will be posted on company web sites.**

# Making Your Life Easier!



## Questions?

- [www.doorking.com/connect](http://www.doorking.com/connect)
- Free software download
- FAQ's
- "7 Methods of Connectivity" presentation
- [www.facebook.com/doorking](http://www.facebook.com/doorking) 
- IM Server website:  
<http://dksdb.dksoftware.com/UserLogin.aspx>

